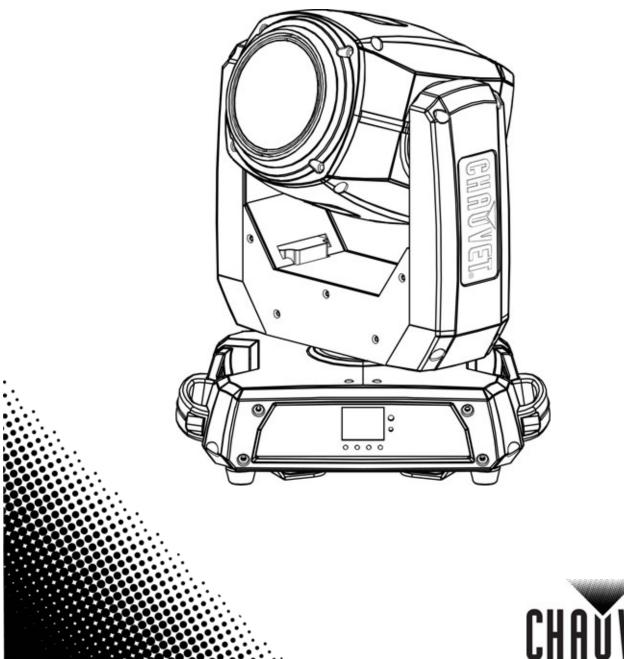
INTIMIDATOR BEAM 1405R

User Manual





CHAVVET 2

TABLE OF CONTENTS

1.	Before You Begin	1
	What Is Included	1
	Unpacking Instructions	1
	Claims	1
	Text Conventions	1
	Symbols	1
	Disclaimer	1
	Product at a Glance	2
	Safety Notes	2
2.	Introduction	3
	Product Overview	3
	Product Dimensions	3
3	Setup	4
5.	AC Power	4
		4
	Fuse Replacement Power Linking	4
		4 5
	Mounting Orientation	5
	Rigging	5
Λ		
4.	Operation	6
	Control Panel Operation	6
	Menu Map	6
	Configuration (DMX)	8
	Starting Address	8
	DMX Personalities	8
	Gobos	8
	DMX Channel Assignments and Values	9
	14Ch	9
	8Ch	13
	Configuration (Standalone)	15
	Automatic Programs	15
	Sound-Active Mode	15
	Sound Sensitivity	15
	Manual Mode	16
	Configuration (Settings)	16
	Pan Reverse	16
	Tilt Reverse	16
	Screen Reverse	16
	Pan Angle	16
	Tilt Angle	17
	Totem Mode	17
	Lamp Settings	17 17
	Manual Lamp Control	17
	Lamp Control Via DMX	18
	On if DMX is On	18
	Off if DMX is Off	18
	Ignition Delay at Power On	18
	Low Power Delay with Shutter Closed	19
	Reset Lamp Timer	19
	Lamp Power	19
	F · • • • •	



Maintenance Timer	19
Maintenance Timer Interval	19
Reset Maintenance Timer	20
Reset	20
Factory Reset	20
System Information	20
IRC-6 Infrared Remote Control	21
IRC-6 Operation	
Master/Slave Mode	
Zero Adjust Mode	
5. Maintenance	
Product Maintenance	23
Lamp Replacement	
Procedure	
Maintaining Lamp Lifespan	
6. Technical Specifications	25
Returns	26
Contact Us	27



1. BEFORE YOU BEGIN

What Is Included

- Intimidator Beam 140SR
- Power Cord
- Hanging Bracket with Mounting Hardware

Unpacking Instructions

- Warranty Card
- Quick Reference Guide

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.

Claims

If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate your claim. In addition, keep the box and contents for inspection. For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

CONVENTION	MEANING		
1–512 A range of values			
50/60A set of values of which only one can be chosen			
Settings A menu option not to be modified			
<enter></enter>	A key to be pressed on the product's control panel		
ON	A value to be entered or selected		

Symbols

SYMBOL	MEANING
A	Electrical warning. Not following these instructions may cause electrical damage to the product, accessories, or the user.
\wedge	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
(\mathbf{i})	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

Disclaimer

Chauvet believes that the information contained in this manual is accurate in all respects. However, Chauvet assumes no responsibility and specifically disclaims any and all liability to any party for any loss, damage or disruption caused by any errors or omissions in this document, whether such errors or omissions result from negligence, accident or any other cause. Chauvet reserves the right to revise the content of this document without any obligation to notify any person or company of such revision, however, Chauvet has no obligation to make, and does not commit to make, any such revisions. Download the latest version from <u>www.chauvetdj.com</u>.

The works of authorship contained in this manual, including, but not limited to, all design, text and images are owned by Chauvet.

© Copyright 2016 Chauvet & Sons, LLC. All rights reserved.

Electronically published by Chauvet in the United States of America.

CHAUVET, the Chauvet logo, and Intimidator Beam 140SR are registered trademarks or trademarks of Chauvet & Sons LLC (d/b/a Chauvet and Chauvet Lighting) in the United States and other countries. Other company and product names and logos referred to herein may be trademarks of their respective companies.



Product at a Glance

Use on Dimmer	\otimes	Auto Programs	~
Outdoor Use	\otimes	Auto-ranging Power Supply	~
Sound-Active	~	Replaceable Fuse	~
DMX	~	User-Serviceable	\otimes
Master/Slave	~		

Safety Notes

- Always connect the product to a grounded circuit to avoid the risk of electrocution.
- Always disconnect the product from the power source before cleaning or replacing the fuse.
- Avoid direct eye exposure to the light source while the product is on.
- Make sure the power cord is not crimped or damaged.
- Never disconnect the product from power cord by pulling or tugging on the cord.
- If mounting the product overhead, always secure to a fastening device using a safety cable.
- Make sure there are no flammable materials close to the product when operating.
- Do not touch the product's housing when operating because it may be very hot.
- Always make sure that the voltage of the outlet to which you are connecting the product is within the range stated on the decal or rear panel of the product.
- The product is for indoor use only! (IP20) To prevent risk of fire or shock, do not expose the product to rain or moisture.
- Always install the product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
- Be sure that no ventilation slots on the product's housing are blocked.
- Never connect the product to a dimmer.
- Make sure to replace the fuse with another of the same type and rating.
- Never carry the product from the power cord or any moving part. Always use the hanging/ mounting bracket.
- The maximum ambient temperature (Ta) is 104 °F (40 °C). Do not operate the product at higher temperatures.
- In the event of a serious operating problem, stop using the product immediately.
- Never try to repair the product. Repairs carried out by unskilled people can lead to damage or malfunction. Please contact the nearest authorized technical assistance center.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.

Keep this User Manual for future use. If you sell the product to someone else, be sure that they also receive this document.

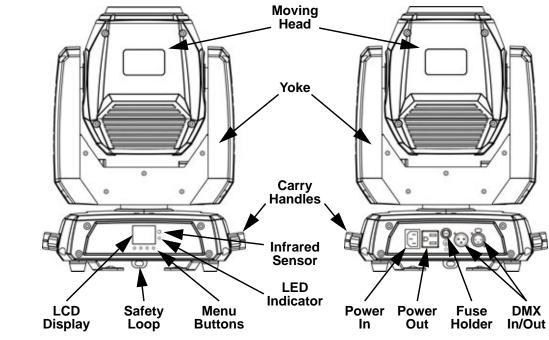




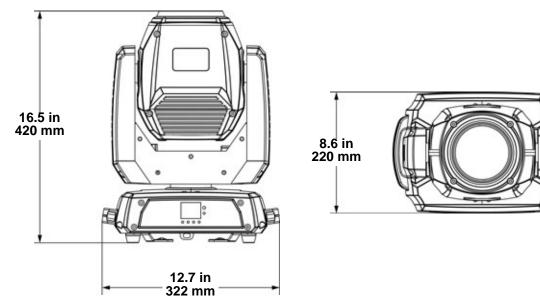


2. INTRODUCTION

Product Overview



Product Dimensions





3. Setup

AC Power

The Intimidator Beam 140SR has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.

- Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.
- ⁄!∖.
 - To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

Fuse Replacement

- 1. Disconnect the product from power.
- 2. Using a flat-head screwdriver, unscrew the fuse holder cap from the housing.
- 3. Remove the blown fuse.
- 4. Replace with a fuse of the same type and rating.
- 5. Screw the fuse holder cap back in place and reconnect power.

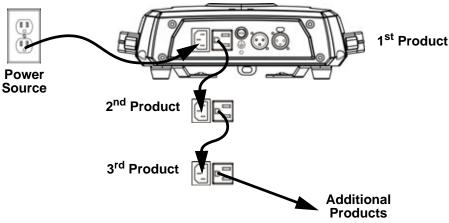


Disconnect the product from the power outlet before replacing the fuse.

Power Linking

The product provides power linking via the Edison outlet located in the back of the product. Please see the diagram below for further explanation.

Power Linking Diagram



(î

You can power link up to 3 Intimidator Beam 140SR products on 120 VAC or up to 6 Intimidator Beam 140SR products on 230 VAC.

• The power linking diagram corresponds to the North American version of the product ONLY! If using the product in other markets, you must consult with the local Chauvet distributor as power linking connectors and requirements may differ in your country or region.

• Warning! When power linking this product, lamp ignitions must be offset to avoid high inrush currents. The ignition delay of the first product in a power linking chain must be set to no less than five seconds. The ignition delay of each subsequent product in the chain must be at least five seconds more than the previous product.





Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

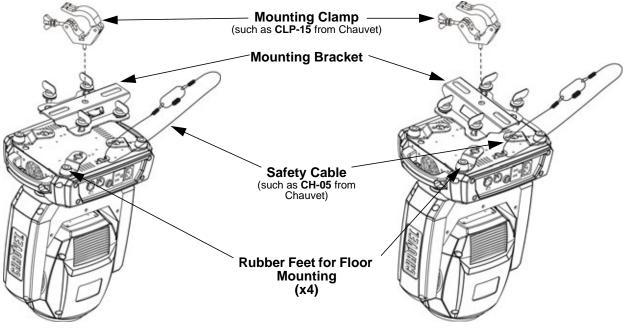
Orientation

The Intimidator Beam 140SR may be mounted in any position; however, make sure adequate ventilation is provided around the product.

Rigging

- Before deciding on a location, always make sure there is easy access to the product for maintenance and programming purposes.
- Make sure adequate ventilation is provided around the product.
- Make sure that the structure or surface onto which you are mounting the product can support the product's weight. (see the <u>Technical Specifications</u>)
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.
- When power linking multiple products, mount the products close enough for power linking cables to reach.
- The bracket adjustment knobs allow for directional adjustment when aiming the product to the desired angle. Only loosen or tighten the bracket knobs manually. Using tools could damage the knobs.
- The rubber feet also serve as floor supports. When mounting the product on the floor, make sure that the product and cables are away from people and vehicles.

Mounting Diagram





4. OPERATION

Control Panel Operation

To access the control panel functions, use the four buttons located underneath the display. Please refer to the <u>Product Overview</u> to see the button locations on the control panel.

BUTTON	FUNCTION			
MENU> Press to find an operation mode or to back out of the current menu option				
				
<down></down>	Press to scroll down the list of options or to find a lower value			
<enter></enter>	Press to activate a menu option or a selected value			

Menu Map

MAIN LEVEL	PROGRAMMING LEVELS		/ELS	DESCRIPTION	
Address		001–512		Sets the DMX starting address	
	DMX		CH CH	Selects DMX mode	
	Slave	Slave1–4		Selects Slave mode 1, 2, 3, or 4	
		Auto		Selects Auto mode	
		Sound		Selects Sound mode	
		IR		Selects infrared control	
		Pan		0–540°	
Run Mode		Tilt		0–270°	
		Color		Selects color options	
		Gobo		Selects gobo options	
	Manual	Prism	000–255	Selects 16-facet prism, and rotation effect	
		Focus		Manual focus control	
		Frost		Selects frost effect	
		Dimmer		Sets dimmer value	
		Shutter		Sets shutter value and strobe effect	
	Pan Reverse		OFF	Normal pan operation	
			ON	Reverse pan operation	
	Tilt Reverse		OFF	Normal tilt operation	
				Reverse tilt operation	
	Scroon	Screen Reverse		Normal display	
	Ocreen	ive ver se	ON	Reverse display	
			540	Selects the 540° pan angle range	
Setup	Pan /	Angle	360	Selects the 360° pan angle range	
			180	Selects the 180° pan angle range	
			270	Selects the 270° tilt angle range	
	Tilt Angle		180	Selects the 180° tilt angle range	
			90	Selects the 90° tilt angle range	
			OFF	Totem mode off	
	Totem	Mode	UP	Selects upward pan and tilt range	
			DOWN	Selects downward pan and tilt range	



MAIN LEVEL	Pro	OGRAMMING LEV	ELS	DESCRIPTION	
		On/Off	OFF	-Turns lamp on/off	
		01/011	ON		
		State/Power	OFF	Defines the status of lamp when powering up	
		On	ON	product	
		Off Via DMX	NO	Enables lamp control through DMX	
			YES		
		On If DMX	NO	-Turns lamp on if DMX signal is detected	
		On	YES		
	Lamp Setting	Off If DMX	NO	-Turns lamp off when DMX signal is lost	
	Setting	Off	YES		
Setup		Ignition Delay	000–255	Defines number of seconds after product powers on before lamp turns on	
(cont.)		Low Power Delay	000–255	Selects duration of delay between shutter closing and lamp entering low power mode	
		Reset Lamp Timer	NO	Resets lamp timer (for when lamp is replaced)	
			YES		
		Lamp Power	132	Select if installed lamp is 132 W Osram HRI	
			140	Select if installed lamp is 140 W Osram HRI	
	Special Set	Interval	10–250	Defines number of hours between maintenance	
		Remain Time	NO	-Resets maintenance timer	
			RESET		
	Sens	itivity	001–100	Sets sound sensitivity	
	Reset			Resets the product	
		Factory Set		Loads factory defaults	
	Ver:		V_	Displays the software version	
		g Mode		Displays the current running mode	
Sys Info	DMX A	ddress		Displays the current DMX address	
	Lamp On Time			Displays how long the lamp has been running	
	Remai	n Time		Displays time remaining in maintenance cycle	



Configuration (DMX)

The Intimidator Beam 140SR works with a DMX controller. Information about DMX is in the CHAUVET DMX Primer, which is available from the Chauvet website <u>http://www.chauvetlighting.com/downloads/</u>DMX Primer rev05 WO.pdf.

Starting Address

When selecting a starting DMX address, always consider the number of DMX channels the selected DMX mode uses. If you choose a starting address that is too high, you could restrict the access to some of the product's channels.

The Intimidator Beam 140SR uses up to 14 DMX channels, which defines the highest configurable address to **499**.

If you are not familiar with the DMX protocol, download the DMX Primer from <u>www.chauvetdj.com</u>. To select the starting address, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Address**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select the starting address, from **001–512**.
- 5. Press <ENTER>.

DMX Personalities

The Intimidator Beam 140SR has two DMX personalities, a 14-channel personality, and an 8-channel personality.

To choose which DMX personality to use, follow the steps below:

- 1. Press **<MENU>**.
- 2. Use <UP> or <DOWN> to select Run Mode.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **DMX**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select the DMX personality, from **14CH** or **8CH**.
- 7. Press **<ENTER>**.

Gobos								
Ο	•	•	0	0	Ο	섯	+	
0	1	2	3	4	5	6	7	8
જ	*		::	2		***	E7	÷
9	10	11	12	13	14	15	16	17



DMX Channel Assignments and Values

14Ch

CHANNEL	FUNCTION	VALUE	Percent/Setting
1	Pan	000 ⇔255	0–540°
2	Pan Fine	000 ⇔255	Fine control of panning
3	Tilt	000 ⇔255	0–270°
4	Tilt Fine	000 ⇔255	Fine control of tilting
5	Pan/Tilt Speed	000 ⇔255	Pan/Tilt speed, fast to slow
		000 ⇔003	White
		004 ⇔007	Red
		008 ⇔011	Yellow
		012 ⇔015	Sky Blue
		016 ⇔019	Green
		020 ⇔023	Lime Green
		024 ⇔027	Natural White
		028 ⇔031	Lavender
		032 ⇔035	Canary Yellow
		036 ⇔039	Magenta
		040 ⇔043	Cyan
		044 ⇔047	Warm White
		048 ⇔051	Lilac
		052 ⇔055	Pale Blue
		056 ⇔063	Ultraviolet
6	Color Wheel	064 ⇔067	White / Red
U		068 ⇔071	Red / Yellow
		072 ⇔075	Yellow / Sky Blue
		076 ⇔079	Sky Blue / Green
	0	080 ⇔083	Green / Lime Green
		084 ⇔087	Lime Green / Natural White
		088 ⇔091	Natural White / Lavender
		092 ⇔095	Lavender / Canary Yellow
		096 ⇔099	Canary Yellow / Magenta
		100 ⇔103	Magenta / Cyan
		104 ⇔107	Cyan / Warm White
		108 ⇔111	Warm White / Lilac
		112 ⇔115	Lilac / Pale Blue
		116 ⇔119	Pale Blue / Ultraviolet
		120 ⇔127	Ultraviolet / White
		128 ⇔191	Color cycling rainbow, slow to fast
		192 ⇔255	Reverse color cycling rainbow, slow to fast



HANNEL	FUNCTION	VALUE	Percent/Setting
TANNEL	TUNCTION		
		000 ⇔003 004 ⇔007	Open Gobo 1
		004 ⇔007 008 ⇔011	Gobo 2
		008 ⇔011 012 ⇔015	Gobo 2 Gobo 3
		012 ⇔013 016 ⇔019	Gobo 4
		010 ⇔013 020 ⇔023	Gobo 5
		020 ⇔020 024 ⇔027	Gobo 6
		021 ⇔021 028 ⇔031	Gobo 7
		032 ⇔035	Gobo 8
		036 ⇔039	Gobo 9
		040 ⇔043	Gobo 10
		044 ⇔047	Gobo 11
		048 ⇔051	Gobo 12
		052 ⇔055	Gobo 13
		056 ⇔059	Gobo 14
		060 ⇔063	Gobo 15
		064 ⇔067	Gobo 16
		068 ⇔071	Gobo 17
7		072 ⇔075	Gobo 17 shake, slow to fast
'	Gobo Wheel (see <u>Gobos</u>)	076 ⇔079	Gobo 16 shake, slow to fast
		080 ⇔083	Gobo 15 shake, slow to fast
		084 ⇔087	Gobo 14 shake, slow to fast
		088 ⇔091	Gobo 13 shake, slow to fast
		092 ⇔095	Gobo 12 shake, slow to fast
			Gobo 11 shake, slow to fast
		100 ⇔103	Gobo 10 shake, slow to fast
		104 ⇔107	Gobo 9 shake, slow to fast
		108 ⇔111	Gobo 8 shake, slow to fast
		112 ⇔115	Gobo 7 shake, slow to fast
		116 ⇔119	Gobo 6 shake, slow to fast
		120 ⇔123	Gobo 5 shake, slow to fast
			Gobo 4 shake, slow to fast
		128 ⇔131	Gobo 3 shake, slow to fast
		132 ⇔135	Gobo 2 shake, slow to fast
		136 ⇔139	Gobo 1 shake, slow to fast
		140 ⇔143 144 <i>⊶</i> 100	Open
		144 ⇔199 200 ⇔255	Cycle effect, slow to fast Reverse cycle effect, slow to fast
		200 ⇔255	No function
		000 ⇔007 008 ⇔012	Prism
8	Prism	008 ⇔012 013 ⇔130	Rotation, slow to fast
0	Prism	131 ⇔247	Reverse rotation, slow to fast
		131 ⇔247 248 ⇔255	Prism
9	Focus	000 ⇔255	Focus, big to small



OPERATION

CHANNEL	FUNCTION	VALUE	PERCENT/SETTING
10	Dimmer	000 ⇔255	0–100%
		000 ⇔007	Closed
		008 ⇔015	Open
	016 ⇔13	016 ⇔131	Strobe, slow to fast
11	Shutter	132 ⇔167	Slow open, fast close, slow to fast
	Shutter	168 ⇔203	Fast open, slow close, slow to fast
		204 ⇔239	Pulse strobe, slow to fast
		240 ⇔247	Random strobe, slow to fast
		248 ⇔255	Open
12	Frost		0–100%
		000 ⇔007	No function
		008 ⇔015	Blackout on pan/tilt movement
		016 ⇔023	Blackout on color wheel movement
		024 ⇔031	Blackout on gobo wheel movement
		032 ⇔039	Blackout on pan/tilt/color wheel movement
		040 ⇔047	Blackout on pan/tilt/gobo wheel movement
		048 ⇔055	Blackout on pan/tilt/color/gobo wheel movement
		056 ⇔087	No function
		088 ⇔095	Lamp On
		096 ⇔103	Pan reset
13	Function	104 ⇔111	Tilt reset
		112 ⇔119	Color wheel reset
		120 ⇔127	Gobo wheel reset
		128 ⇔135	Frost reset
		136 ⇔143	Prism reset
		144 ⇔151	Focus reset
		152 ⇔159	All reset
		160 ⇔167	Shutter reset
		168 ⇔231	No function
		232 ⇔239	Lamp Off
		240 ⇔255	No function

14Ch (cont.)



CHANNEL	FUNCTION	VALUE	Percent/Setting
		000 ⇔007	No function
		008 ⇔023	Movement macro 1
		024 ⇔039	Movement macro 2
		040 ⇔055	Movement macro 3
		056 ⇔071	Movement macro 4
		072 ⇔087	Movement macro 5
		088 ⇔103	Movement macro 6
		104 ⇔119	Movement macro 7
14	Movement Macros	120 ⇔135	Movement macro 8
		136 ⇔151	Sound-active movement macro 1
		152 ⇔167	Sound-active movement macro 2
		168 ⇔183	Sound-active movement macro 3
		184 ⇔199	Sound-active movement macro 4
		200 ⇔215	Sound-active movement macro 5
		216 ⇔231	Sound-active movement macro 6
		232 ⇔247	Sound-active movement macro 7
		248 ⇔255	Sound-active movement macro 8



8Ch

CHANNEL			Percent/Setting		
1	Pan	000 ⇔255	0–540°		
2	Tilt	000 ⇔255	0–270°		
		000 ⇔003	White		
		004 ⇔007	Red		
		008 ⇔011	Yellow		
		012 ⇔015	Sky Blue		
		016 ⇔019	Green		
		020 ⇔023	Lime Green		
		024 ⇔027	Natural White		
		028 ⇔031	Lavender		
		032 ⇔035 Canary Yellow			
		036 ⇔039	Magenta		
		040 ⇔043	Cyan		
		044 ⇔047	Warm White		
		048 ⇔051	Lilac		
		052 ⇔055	Pale Blue		
		056 ⇔063	Ultraviolet		
3	Color Wheel		064 ⇔067 White / Red		
3		068 ⇔071	Red / Yellow		
		072 ⇔075	Yellow / Sky Blue		
		076 ⇔079	Sky Blue / Green		
		080 ⇔083	Green / Lime Green		
		084 ⇔087	Lime Green / Natural White		
		088 ⇔091	Natural White / Lavender		
		092 ⇔095	Lavender / Canary Yellow		
		096 ⇔099	Canary Yellow / Magenta		
		100 ⇔103	Magenta / Cyan		
		104 ⇔107	Cyan / Warm White		
		108 ⇔111	Warm White / Lilac		
		112 ⇔115	Lilac / Pale Blue		
		116 ⇔119	Pale Blue / Ultraviolet		
		120 ⇔127	Ultraviolet / White		
		128 ⇔191	Color cycling rainbow, slow to fast		
		192 ⇔255	Reverse color cycling rainbow, slow to fast		

OPERATION





IANNEL	FUNCTION	VALUE	PERCENT/SETTING
		000 ⇔003	Open
		004 ⇔007	Gobo 1
		008 ⇔011	Gobo 2
		012 ⇔015	Gobo 3
		016 ⇔019	Gobo 4
		020 ⇔023	Gobo 5
		024 ⇔027	Gobo 6
		028 ⇔031	Gobo 7
		032 ⇔035	Gobo 8
		036 ⇔039 Gobo 9	
		040 ⇔043 Gobo 10	
		044 ⇔047 Gobo 11	
		048 ⇔051	Gobo 12
		052 ⇔055	Gobo 13
		056 ⇔059	Gobo 14
		060 ⇔063	Gobo 15
	Gobo Wheel (see <u>Gobos</u>)	064 ⇔067	Gobo 16
		068 ⇔071	Gobo 17
4		072 ⇔075	Gobo 17 shake, slow to fast
-		076 ⇔079	Gobo 16 shake, slow to fast
		080 ⇔083	Gobo 15 shake, slow to fast
		084 ⇔087	Gobo 14 shake, slow to fast
		088 ⇔091	Gobo 13 shake, slow to fast
		092 ⇔095	Gobo 12 shake, slow to fast
		096 ⇔099	Gobo 11 shake, slow to fast
		100 ⇔103	Gobo 10 shake, slow to fast
		104 ⇔107	Gobo 9 shake, slow to fast
		108 ⇔111	Gobo 8 shake, slow to fast
		112 ⇔115	Gobo 7 shake, slow to fast
		116 ⇔119	Gobo 6 shake, slow to fast
		120 ⇔123	Gobo 5 shake, slow to fast
		124 ⇔127	Gobo 4 shake, slow to fast
		128 ⇔131	Gobo 3 shake, slow to fast
		132 ⇔135	Gobo 2 shake, slow to fast
		136 ⇔139	Gobo 1 shake, slow to fast
		140 ⇔143	Open
		144 ⇔199	Cycle effect, slow to fast
		200 ⇔255	Reverse cycle effect, slow to fast
		000 ⇔007	No function
		008 ⇔012	Prism
5	Prism	013 ⇔130	Rotation, slow to fast
		131 ⇔247	Reverse rotation, slow to fast
		248 ⇔255	Prism
6	Focus	000 ⇔255	Focus, big to small



8Ch (cont.)

CHANNEL	FUNCTION	VALUE	Percent/Setting
		000 ⇔007	Closed
		008 ⇔015	Open
	(016 ⇔131	Strobe, slow to fast
7	Shutter	132 ⇔167	Slow open, fast close, slow to fast
1	Shutter	168 ⇔203	Fast open, slow close, slow to fast
		204 ⇔239	Pulse strobe, slow to fast
	240 <	240 ⇔247	Random strobe, slow to fast
		248 ⇔255	Open
8	Frost	000 ⇔255	0–100%

Configuration (Standalone)

Set the product in one of the standalone modes to control without a DMX controller.



Never connect a product that is operating in any standalone mode to a DMX string connected to a DMX controller. Products in standalone mode may transmit DMX signals that could interfere with the DMX signals from the controller.

Automatic Programs

To run the Intimidator Beam 140SR in automatic mode, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Run Mode**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Auto**.
- 5. Press **<ENTER>**.

Sound-Active Mode

To run the Intimidator Beam 140SR in sound-active mode, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Run Mode**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Sound**.
- 5. Press <ENTER>.

Sound Sensitivity

To change the sound sensitivity on the Intimidator Beam 140SR, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Sensitivity**.
- 5. Press <ENTER>.
- 6. Use **<UP>** or **<DOWN>** to increase or decrease the sound sensitivity, from **001–100**.
- 7. Press **<ENTER>**.



The product will only respond to low frequencies of music (bass and drums).



Manual Mode

To operate the Intimidator Beam 140SR manually through the menu, do the following:

- 1. Press **<MENU>**.
- 2. Use **<UP>** or **<DOWN>** to select **Run Mode**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Manual**.
- 5. Press **<ENTER>**.
- 6. Use <UP> or <DOWN> to select from Pan, Tilt, Color, Gobo, Prism, Focus, Frost, Dimmer, or Shutter.
- 7. Press **<ENTER>**.
- 8. Use <UP> or <DOWN> to increase or decrease the value of the function, from 000-255.
- 9. Press **<ENTER>**.
- 10. Repeat steps 6-9 until the product is set as desired.

Configuration (Settings)

Pan Reverse

To set the pan orientation on the Intimidator Beam 140SR, follow the instructions below:

- 1. Press **<MENU>**.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Pan Reverse**.
- 5. Press **<ENTER>**.
- 6. Use <UP> or <DOWN> to select OFF (normal pan orientation) or ON (reverse pan orientation).
- 7. Press **<ENTER>**.

Tilt Reverse

To set the tilt orientation on the Intimidator Beam 140SR, do the following:

- 1. Press **<MENU>**.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use <UP> or <DOWN> to select Tilt Reverse.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **OFF** (normal tilt orientation) or **ON** (reverse tilt orientation).
- 7. Press **<ENTER>**.

Screen Reverse

To set the display orientation on the Intimidator Beam 140SR, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Screen Reverse**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **OFF** (normal display orientation) or **ON** (reverse display orientation).
- 7. Press **<ENTER>**.

Pan Angle

To set the pan angle range on the Intimidator Beam 140SR, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Pan Angle**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select from **540** (540°), **360** (360°), or **180** (180°).
- 7. Press **<ENTER>**.



Tilt Angle

To set the tilt angle range on the Intimidator Beam 140SR, follow the instructions below:

- 1. Press **<MENU>**.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Tilt Angle**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select from **270** (270°), **180** (180°), or **90** (90°).
- 7. Press **<ENTER>**.

Totem Mode

To activate the Totem mode, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Totem Mode**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **OFF** (normal range of motion), **UP** (upward tilt range), or **DOWN** (downward tilt range).
- 7. Press <ENTER>.

Lamp Settings

Manual Lamp Control

To turn the lamp on or off on the Intimidator Beam 140SR, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Lamp Setting**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **On/Off**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to select **OFF** or **ON**.
- 9. Press <ENTER>.

Lamp State at Power On

To define whether the lamp should be on or off when powering on the Intimidator Beam 140SR, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select Lamp Setting.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **State/Power On**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to select **OFF** or **ON**.
- 9. Press **<ENTER>**.



Lamp Control Via DMX

To enable or disable the Intimidator Beam 140SR lamp from being controllable through DMX, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Lamp Setting**.
- 5. Press **<ENTER>**.
- 6. Use <UP> or <DOWN> to select Off Via DMX.
- 7. Press <ENTER>.
- 8. Use **<UP>** or **<DOWN>** to select **NO** or **YES**.
- 9. Press **<ENTER>**.

On if DMX is On

To set the Intimidator Beam 140SR lamp to be on when a DMX signal is present, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select Lamp Setting.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **On if DMX On**.
- 7. Press <ENTER>.
- 8. Use **<UP>** or **<DOWN>** to select **NO** or **YES**.
- 9. Press **<ENTER>**.

Off if DMX is Off

To set the Intimidator Beam 140SR lamp to be off when there is no DMX signal present, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select Lamp Setting.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **Off if DMX Off**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to select **NO** or **YES**.
- 9. Press **<ENTER>**.

Ignition Delay at Power On

To set the amount of time after power on before the Intimidator Beam 140SR lamp turns on, do the following:

- 1. Press **<MENU>**.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select Lamp Setting.
- 5. Press <ENTER>.
- 6. Use **<UP>** or **<DOWN>** to select **Ignition Delay**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to increase or decrease the delay time, from **000–255** (0 seconds to 255 seconds).
- 9. Press <ENTER>.



Warning! When power linking this product, lamp ignitions must be offset to avoid high inrush currents. The ignition delay of the first product in a power linking chain must be set to no less than five seconds. The ignition delay of each subsequent product in the chain must be at least five seconds more than the previous product.



Low Power Delay with Shutter Closed

To set the amount of time after leaving the shutter closed before the Intimidator Beam 140SR lamp enters low power mode, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Lamp Setting**.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **Low Power Delay**.
- 7. Press <ENTER>.
- 8. Use **<UP>** or **<DOWN>** to increase or decrease the delay time, from **000–255** (0 seconds to 255 seconds).
- 9. Press <ENTER>.

Reset Lamp Timer

To reset the record of how much time the Intimidator Beam 140SR lamp has spent powered on, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select Lamp Setting.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **Reset Lamp Timer**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to select **NO** or **YES**.
- 9. Press **<ENTER>**.

Lamp Power

The Intimidator Beam 140SR can operate with either a 132 W Osram HRI lamp, or a 140 W Osram HRI lamp.

To set the Intimidator Beam 140SR in the correct mode for the installed lamp, follow the instructions below:

- 1. Press <MENU>.
- 2. Use <UP> or <DOWN> to select Setup.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Lamp Setting**.
- 5. Press <ENTER>.
- 6. Use <UP> or <DOWN> to select Lamp Power.
- 7. Press <ENTER>.
- 8. Use **<UP>** or **<DOWN>** to select **132** or **140**.
- 9. Press **<ENTER>**.

Maintenance Timer

Maintenance Timer Interval

To define the length of the maintenance cycle on the Intimidator Beam 140SR, do the following:

- 1. Press <MENU>.
- 2. Use <UP> or <DOWN> to select Setup.
- 3. Press **<ENTER>**.
- 4. Use <UP> or <DOWN> to select Special Set.
- 5. Press <ENTER>.
- 6. Use **<UP>** or **<DOWN>** to select **Interval**.
- 7. Press **<ENTER>**.
- 8. Use <UP> or <DOWN> to increase or decrease the time, from 10–250 (10 hours to 250 hours).
- 9. Press **<ENTER>**.



Reset Maintenance Timer

To reset the Intimidator Beam 140SR maintenance timer, follow the instructions below:

- 1. Press <MENU>.
- 2. Use <UP> or <DOWN> to select Setup.
- 3. Press **<ENTER>**.
- 4. Use <UP> or <DOWN> to select Special Set.
- 5. Press **<ENTER>**.
- 6. Use **<UP>** or **<DOWN>** to select **Remain Time**.
- 7. Press **<ENTER>**.
- 8. Use **<UP>** or **<DOWN>** to select **NO** or **RESET**.
- 9. Press **<ENTER>**.

Reset

To reset all functions on the Intimidator Beam 140SR, do the following:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Reset**.
- 5. Press **<ENTER>**.

Factory Reset

To restore the Intimidator Beam 140SR to factory default settings, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Setup**.
- 3. Press <ENTER>.
- 4. Use **<UP>** or **<DOWN>** to select **Factory Set**.
- 5. Press **<ENTER>**.
- **System Information**

To view the system information on the Intimidator Beam 140SR, do the following:

- 1. Press **<MENU>**.
- 2. Use <UP> or <DOWN> to select Sys Info.
- 3. Press **<ENTER>**.



IRC-6 Infrared Remote Control

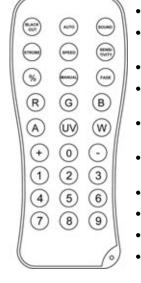
The Intimidator Beam 140SR is compatible with the IRC-6 infrared remote control from Chauvet. To set the Intimidator Beam 140SR to IR mode, follow the instructions below:

- 1. Press <MENU>.
- 2. Use **<UP>** or **<DOWN>** to select **Run Mode**.
- 3. Press **<ENTER>**.
- 4. Press **<UP>** or **<DOWN>** to select **IR**.
- 5. Press **<ENTER>**.

IRC-6 Operation

The list below describes which features each button controls:

- **BLACKOUT>** Keeps shutter closed.
- **AUTO>** Activates Auto mode. Use <+>, <->, or <0>-<9> to select an auto program.
- <SOUND> Activates Sound mode.
- <STROBE> Activates Strobe control. Use <+> or <-> to increase or decrease the strobe speed from 00 (off) to 20
- SPEED> Sets Pan/Tilt Speed. Use <+> or <-> to increase or decrease the pan/ tilt speed from 000 (fastest) to 255 (slowest)
- <SENSITIVITY> Sets Sound Sensitivity. Use <+> or <-> to increase or decrease the sensitivity from 001 (lowest) to 100 (highest)
- <%> Sets Dimmer value. Use <+> or <-> to widen or narrow the shutter.
- <MANUAL> Cycles through static gobos.
- <FADE> Cycles through static colors.
- <R> Sets color wheel rotation speed. Use <+> or <-> to increase or decrease the speed from 000 (slowest) to 100 (fastest)
- <G> Sets gobo wheel rotation speed. Use <+> or <-> to increase or decrease the speed from 000 (slowest) to 100 (fastest)
- **** Activates Auto Color/Gobo mode.
- <A> Sets manual Pan/Tilt values. Press <A> to toggle between pan and tilt. Use
 <+> or <-> to increase or decrease the pan/tilt value, from 000–255.
- <UV>/<P> sets manual Frost and Focus values. Press <UV>/<P> to toggle between frost and focus. Use <+> or <-> to increase or decrease the frost/focus value, from 000–255.
- <W> Sets manual Prism values. Use <+> or <-> to increase or decrease the prism value, from 000–255.
- <+> Increases a value when in a function.
- <-> Decreases a value when in a function.
- **<0>-<9>** Selects Auto programs 0–9.





Master/Slave Mode

The Master/Slave mode allows a single Intimidator Beam 140SR product (the "master") to control the actions of one or more Intimidator Beam 140SR products (the "slaves") without the need of a DMX controller. The master product will be set to operate in either Stand-Alone mode or with the IRC-6, while the slave products will be set to operate in Slave mode. Once set and connected, the slave products will operate in unison with the master product.

Configure the products as indicated below.

Slave products:

- 1. Press <MENU>.
- 2. Use <UP> or <DOWN> to select Run Mode.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to select **Slave**.
- 5. Press **<ENTER>**.
- 6. Use <UP> or <DOWN> to select from Slave1, Slave2, Slave3, or Slave4.
 - Select **Slave1** for 100% synchronized actions.
 - Select Slave2, Slave3, or Slave4 for a delayed show, creating a wave effect.
- 7. Connect the DMX input of the first slave product to the DMX output of the master product.
- 8. Connect the DMX input of the subsequent slave products to the DMX output of the previous slave product.
- 9. Finish setting and connecting all the slave products.

Master product:

- 1. Set the master product to operate in Stand-Alone mode or with the IRC-6.
- 2. Make the master product the first product in the DMX daisy chain.
 - Configure all the slave products before connecting the master to the daisy chain.
 - Never connect a DMX controller to a DMX string configured for Master/Slave operation because the controller may interfere with the signals from the master.
 - Do not connect more than 31 slaves to the master.

Zero Adjust Mode

The Intimidator Beam 140SR contains a passcode protected mode which allows the user to calibrate and adjust several of the product's operating parameters.

In order to access this mode, do the following:

- 1. Press and hold **<MENU>** for at least 3 seconds.
- 2. Use **<UP>** (increases the selected value) and **<DOWN>** (selects the next value) to enter the passcode: **2323**.
- 3. Press <ENTER>.

In this mode, the starting positions for the following can be adjusted:

PARAMETER	DEFAULT	FUNCTION
PAN	111	Pan motor
TILT	118	Tilt motor
GOBO	076	Gobo wheel
COLOR	136	Color wheel
PRISM	169	Prism assembly
FOCUS	092	Focus assembly
FROST	191	Frost assembly
DIMMER	128	Shutter assembly

To adjust the starting position of one of these parameters, follow the instructions below:

- 1. Access the Zero Adjust mode.
- 2. Use **<UP>** or **<DOWN>** to select the parameter to be adjusted.
- 3. Press **<ENTER>**.
- 4. Use **<UP>** or **<DOWN>** to increase or decrease the selected value, from **000–255**.
- 5. Press **<ENTER>**.

CHAVVET 2

5. MAINTENANCE

Product Maintenance

Dust build-up reduces light output performance and can cause overheating. This can lead to reduction of the light source's life and/or mechanical wear. To maintain optimum performance and minimize wear, clean your lighting products at least twice a month. However, be aware that usage and environmental conditions could be contributing factors to increase the cleaning frequency.

To clean the product, follow the instructions below:

- 1. Unplug the product from power.
- 2. Wait until the product is at room temperature.
- 3. Use a vacuum (or dry compressed air) and a soft brush to remove dust collected on the external surface/vents.
- 4. Clean all transparent surfaces with a mild soap solution, ammonia-free glass cleaner, or isopropyl alcohol.
- 5. Apply the solution directly to a soft, lint free cotton cloth or a lens cleaning tissue.
- 6. Softly drag any dirt or grime to the outside of the transparent surface.
- 7. Gently polish the transparent surfaces until they are free of haze and lint.



Always dry the transparent surfaces carefully after cleaning them.

Lamp Replacement

The Intimidator Beam 140SR is equipped with a 140 W Osram HRI discharge lamp. Follow the procedure below to safely replace the lamp.

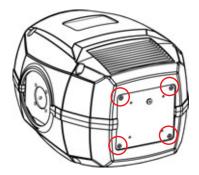


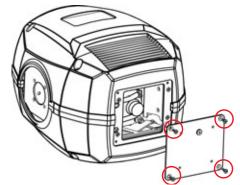
Disconnect the product from AC power before opening.

Do not power the product on without a lamp installed.

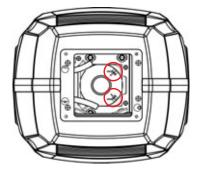
Procedure

- 1. Unplug the Intimidator Beam 140SR from power.
- 2. Allow several minutes for the product to cool.
- 3. Remove 4 screws from the bottom plate of the moving head.



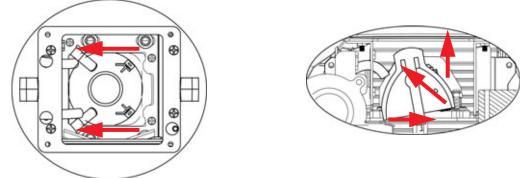


4. Unplug the 2 wires connected to the lamp.





5. Push the lamp against the metal tension plates, lifting up from the open side.



- 6. Slide the lamp out of the assembly by tilting it against the tension plates.
- 7. Reverse the procedure to install the new lamp. Ensure the lamp is centered in the assembly.

Maintaining Lamp Lifespan

Observe the following to preserve the quality and lifespan of the Intimidator Beam 140SR lamp:

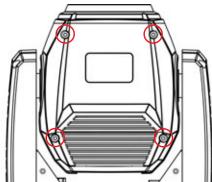


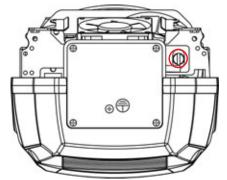
- ALWAYS turn the lamp off by using the DMX controller or the product's control panel, then wait at least 5 minutes before switching off the product. This will keep the fans running to extract any remaining heat from the product's head.
- DO NOT power cycle the product unless it is necessary.
- DO NOT touch the lamp without wearing gloves to avoid leaving grease on the bulb or on the contacts that could reduce the lamp's life. ALWAYS change the lamp when it has reached its recommended lifes on to avoid
- ALWAYS change the lamp when it has reached its recommended lifespan to avoid the risk of lamp explosion.

Lamp Adjustment

To ensure the lamp is positioned correctly, it must be adjusted after installation with the Lamp Adjustment Knob. To access the Lamp Adjustment Knob:

- 1. Ensure the product is stationary before continuing.
- 2. Remove the head cover of the Intimidator Beam 140SR by removing 4 Phillips-head screws.





3. Adjust the position of the lamp by turning the Lamp Adjustment Knob clockwise or counterclockwise with a flat-head screwdriver.



Do NOT touch the lamp, any electrical contact, or wire while the product is powered. Practice safety precautions at all times while working on powered electronics.



Ensure the moving head is stationary before performing this procedure.



6. TECHNICAL SPECIFICATIONS

Dimensions and Weight

Dimensions and Weight					
LENGTH	WIDTH	HEIGHT	WEIG	HT	
12.7 in (322 mm) 8	3.6 in (220 mm)	16.5 in (420	mm) 25.8 lb (*	1.7 kg)	
Note: Dimensions in inches rour Power	nded to the nearest	decimal digit.			
POWER SUPPLY TYPE	R	ANGE	VOLTAGE SELEC	TION	
Switching (internal)	100 to 240	VAC, 50/60 Hz	Auto-rangin	g	
PARAMETER	120	V, 60 Hz	230 V, 50 H	z	
Consumption	2	28 W	224 W		
Operating Current		2 A	1.2 A		
Power linking current (products) 8 A (3 prod		products)	8 A (6 produc	8 A (6 products)	
Fuse	F 4 /	A, 250 V	F 4 A, 250	V	
Power I/O	U.S./M	ORLDWIDE	UK/EUROP	E	
Power input connector		IEC	IEC		
Power output connector	E	dison	IEC		
Power Cord plug	Edise	on (U.S.)	Local Plug		
Light Source					
Түре	Р	OWER	LIFESPAN		
Osram Sirius HRI Discharge Lamp		(included) (optional)	6,000 hour	6	
Photometrics					
PARAMETER	VALUE	PARAMETE	er Val	UE	
Strobe Rate	0 to 20 Hz	Beam Angle (I	beam) 3°)	
Illuminance (5 m)	381,500 lux	Beam Angle ((frost) 21	0	
Illuminance (15 m)	37,900 lux				
Thermal					
MAXIMUM EXTERNAL TEMPERATU	RE COOLI	IG SYSTEM			
104 °F (40 °C)	Fan-assist	ed convection			
DMX					
I/O CONNECTOR	CHANN	IEL RANGE			
3-pin XLR	8	or 14			
Ordering					
PRODUCT NAME	Ιτει		UPC NUMBE	R	
Intimidator Beam 140SR	080	011231	7814622157	98	
				RoHS	
			1573	1-1	
		(MET)® cs/	A C22.2 No. 166	X	



RETURNS

Returns

In case you need to get support or return a product:

- If you are located in the U.S., contact Chauvet World Headquarters.
- If you are located in the UK or Ireland, contact Chauvet Europe Ltd.
- If you are located in Mexico, contact Chauvet Mexico.
- If you are located in Benelux, contact Chauvet Europe BVBA.
- If you are located in any other country, DO NOT contact Chauvet. Instead, contact your local distributor. See <u>www.chauvetdj.com</u> for distributors outside the U.S., UK, Ireland, Mexico, or Benelux.



If you are located outside the U.S., UK, Ireland, Mexico, or Benelux, contact your distributor of record and follow their instructions on how to return Chauvet products to them. Visit our website <u>www.chauvetdj.com</u> for contact details.

Call the corresponding Chauvet Technical Support office and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the cause for the return.

To submit a service request online, go to www.chauvetdj.com/service-request.

Send the merchandise prepaid, in its original box, and with its original packing and accessories. Chauvet will not issue call tags.

Clearly label the package with the RMA number. Chauvet will refuse any product returned without an RMA number.



Write the RMA number on a properly affixed label. DO NOT write the RMA number directly on the box.

Before sending the product, clearly write the following information on a piece of paper and place it inside the box:

- Your name
- Your address
- Your phone number
- RMA number
- A brief description of the problem

Be sure to pack the product properly. Any shipping damage resulting from inadequate packaging will be your responsibility. FedEx packing or double-boxing are recommended.



Chauvet reserves the right to use its own discretion to repair or replace returned product(s).



CONTACT US

World Headquarters	
General Information	Technical Support
Address: 5200 NW 108th Ave.	Voice: (844) 393-7575
Sunrise, FL 33351	Fax: (954) 756-8015
Voice: (954) 577-4455	Email: chauvetcs@chauvetlighting.com
Fax: (954) 929-5560	Website
Toll Free: (800) 762-1084	www.chauvetlighting.com
EUROPE	
General Information	Technical Support
Address: Stokstraat 18	Email: eutech@chauvetlighting.eu
9770 Kruishoutem	Website
Belgium	www.chauvetlighting.eu
Voice: +32 9 388 93 97	
General Information	Technical Support
General Information Address: Unit 1C	••
	••
Address: Unit 1C	••
Address: Unit 1C Brookhill Road Industrial Estate	Email: <u>uktech@chauvetlighting.com</u> Website
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK	Email: <u>uktech@chauvetlighting.com</u>
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT	Email: <u>uktech@chauvetlighting.com</u> Website
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115	Email: <u>uktech@chauvetlighting.com</u> Website
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110	Email: <u>uktech@chauvetlighting.com</u> Website
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110 MEXICO	Email: <u>uktech@chauvetlighting.com</u> Website www.chauvetlighting.co.uk Technical Support
Address: Unit 1C Brookhill Road Industrial Estate Pinxton, Nottingham, UK NG16 6NT Voice: +44 (0) 1773 511115 Fax: +44 (0) 1773 511110 MEXICO General Information Address: Av. de las Partidas 34 - 3B, Zona	Email: <u>uktech@chauvetlighting.com</u> Website www.chauvetlighting.co.uk

Visit the applicable website above to verify our contact information and instructions to request support. Outside the U.S., United Kingdom, Ireland, Mexico or Benelux, contact the dealer of record.